

# XPoints Loyalty Programme

## What is the XPoints Loyalty Programme about?

Mirfin's XPoints Loyalty Programme encourages interaction with the Mirfin Dashboard by awarding experience points for completing specific goals.

## How do I get loyalty points?

Collect XPoints by engaging with the Mirfin Dashboard and completing goals.

[MORE ABOUT THE DASHBOARD](#)

## Who can collect XPoints?

Everyone: community schemes, trustees, property owners, portfolio managers... any user who is signed in to the Mirfin Dashboard can collect XPoints!

## How do I redeem my XPoints?

Collect 750 XPoints to redeem them for a discount voucher from Mirfin or one of our retail partners. Simply email [xpoints@mirfin.co.za](mailto:xpoints@mirfin.co.za), stating your preferred voucher vendor:

     

## On what can I use my discount voucher?

Get a discount on Mirfin's services, maintenance purchases, AGM refreshments, lucky draw prizes etc.

## Balance enquiries

Send an email to [xpoints@mirfin.co.za](mailto:xpoints@mirfin.co.za) with the subject line "Balance".

## Lucky draw

Collect 3000 or more XPoints to enter the annual XPoints Lucky Draw which takes place at 12:00 a.m. on the 1st Monday of December.

The winner of the XPoints Lucky Draw receives an additional 3000 XPoints.

## Why Mirfin beats the competition